

ConvergeConnect: Quick Install Tips

Follow these steps to download ConvergeConnect before connecting your device to your computer!

1. Make sure your computer meets the software system requirements for ConvergeConnect:
 - Operating System: Windows 7 and higher
 - Browsers: Internet Explorer 10 and higher or Google Chrome 45 and higher
2. Visit the Converge login page at: www.convergepay.com.
3. Click on the **Resources and Documentation** link at the top right of the page and **ConvergeConnect** under the Peripheral Drivers section. This will start the file download.
4. Once downloaded, click on **ConvergeConnectSetup.exe** in your Downloads folder to begin the installation.
5. Click **Next** on the Welcome screen.
6. Select the location for ConvergeConnect and click **Install**. Close any open browser windows if prompted to do so. Note: The installation may take approximately 10 minutes to complete.
7. Click **Next** once the installation is complete and **Finish** to exit the installation process. You may now connect your device.
8. Sign into Converge at www.convergepay.com. At the top of the screen, select **Terminal > Advanced > System Setup**. Under Processing Options, select **Enable EMV Chip Cards** and select your device. You're now ready to take your first chip card transaction!

IMPORTANT: Make sure to download any future ConvergeConnect updates as they are available.